# STEPPING UP.

FOR SHAREHOLDERS, CUSTOMERS AND SOCIETY.



**Progressing dividends** 

# STRATEGIC AND FINANCIAL EVOLUTION.

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	2009	2012	2013 and beyond			
	CASH: CERTAINTY AND SUSTAINABILITY	CASH PLUS ORGANIC GROWTH	CASH PLUS ORGANIC GROWTH PLUS BOLT-ON ACQUISITONS			
ACTIONS	<ul> <li>Substantial improvement in MI</li> <li>Improve operational efficiency</li> <li>Industrialisation of processes:         <ul> <li>Algorithmics software (ALM)</li> <li>Connect (Retail Protection)</li> <li>Elixir (Group Protection)</li> <li>Lifestyle (General Insurance)</li> <li>US Protection (Digital Office)</li> </ul> </li> <li>US capital restructuring including dividends from subsidiaries</li> <li>Balance sheet de-risking</li> </ul>	<ul> <li>LGIM expansion into US, Gulf, Asia</li> <li>Annuities expanded capability, e.g. entered large bulk annuity market (£500m plus) and large longevity insurance (£1bn plus)</li> <li>Savings digital expansion: RDR, auto enrolment</li> <li>Retail Protection: direct to consumer</li> <li>US Protection: expanded network</li> <li>Improved digital customer experiences</li> <li>Improved organisational capability</li> <li>Excellent customer and colleague engagement</li> </ul>	<ul> <li>Triangle of austerity creating opportunities for growth</li> <li>International retirement solutions: ageing population, corporate derisking, welfare reform</li> <li>Internationalisation of LGIM: homogenous global asset markets</li> <li>Digital: efficient customer engagement, e.g. Group Protection online quote and buy</li> <li>Protection: welfare reform stimulates growth</li> <li>Direct investing: infrastructure</li> </ul>			
OUTCOME	1101 040111	<ul> <li>2012</li> <li>LGIM AUM: £371bn to £406bn</li> <li>12% EPS growth: 12.4p to 13.9p</li> <li>Sales up: UK Protection 25%, US Protection 28%, UK Savings 15%, Individual Annuities 26%, GI 15%</li> </ul>	Generating high quality cash Growing earnings High returns on equity Disciplined use of capital			
			Burning and the Real Land Land			

• Return on Equity 15.5%

assets

### **RESULTS SUMMARY: FINANCIAL HIGHLIGHTS.**

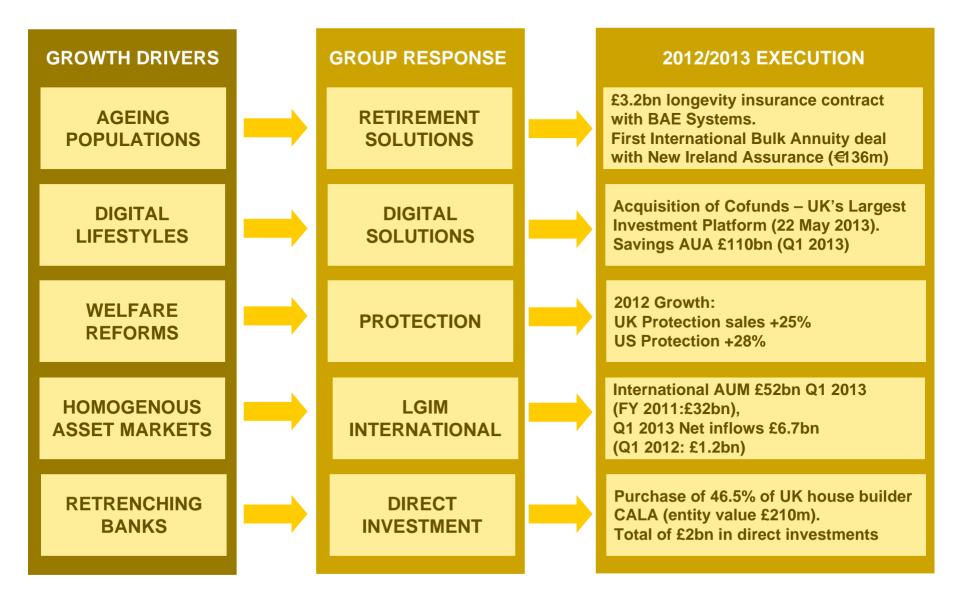
### Full Year 2012:

- Earnings per share up 12% to 13.90p (2011: 12.42p)
- Full year dividend up 20% to 7.65p per share (2011: 6.40p)
- IFRS return on equity 15.5% (2011: 14.9%)

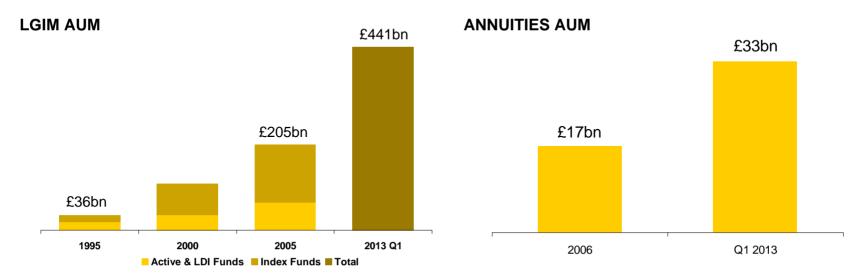
### Q1 2013:

- Total LGIM AUM up 9% to £441bn (FY 2012: £406bn)
   International AUM up 21% to £52bn (FY 2012: £43bn)
- LGIM Gross inflows up 81% to £13.6bn (Q1 2012: £7.5bn)
   Record LGIM International net flows of £6.7bn (Q1 2012: £1.2bn)
- Record Individual Annuity Q1 premiums up 51% to £406m (Q1 2012: £268m)
   Bulk Purchase Annuity Q1 premiums of £357m (Q1 2012: £36m)

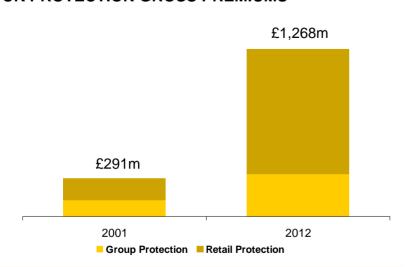
### MACRO DRIVERS OF GROWTH.



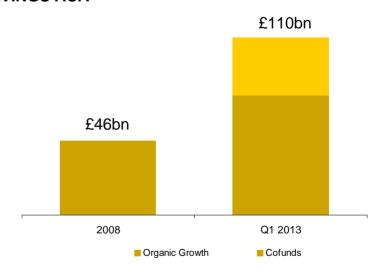
### MOMENTUM IN SCALE.



#### **UK PROTECTION GROSS PREMIUMS**



#### **SAVINGS AUA**

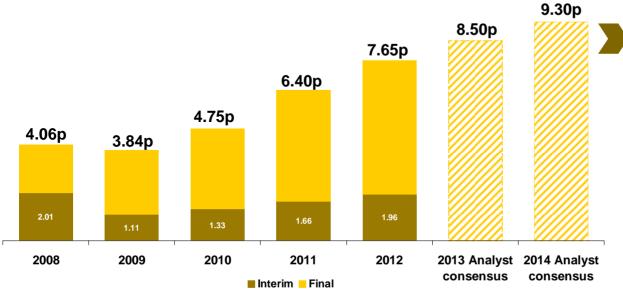


+ US Protection from \$397m in 2001 to \$922m in 2012

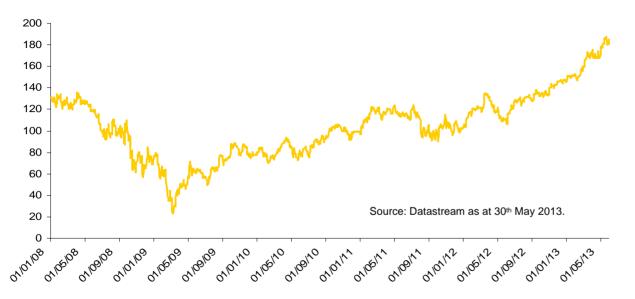
## **GROWING CASH AND DIVIDENDS TO GROUP.**

£m	2013	2012	2012			DIVIDEND	DIVIDEND
ZIII	GUIDANCE	GUIDANCE	OP CASH	STRAIN	NET CASH	TO GROUP	% CASH
Annuities		c.590 -	243	14	257		88
UK Protection	c.620		240	(45)	195	525	
Insured Savings			108	(62)	46	> 525	
SUB TOTAL			591		498		
With-profits	c.55	c.50	52		52		
US Protection	c.60	c.55	40		40	40	100
European dividends	0.00		14		14	14	100
SUB TOTAL	c.735	695	697		604		
Savings Investments			19		19		
GI and other risk			25		25	!	
LGIM			197		197	175	89
TOTAL CASH FROM DIVISIONS			938	(93)	845	754	89
GCF			20		20		
TOTAL CASH			958	(93)	865	754	87

### SHARE PRICE AND DIVIDEND PERFORMANCE.



Source: Bloomberg as at 30 May 2013.



#### SUMMARY

- Macro trends create opportunities for growth
- 5 strategic responses:
  LGIM International
  Retirement Solutions
  Digital Solutions
  Protection
  Direct Investments
- Growing organically
- Disciplined Bolt-on acquisitions
- Strong, consistent cash generation
- Growing earnings

### FORWARD LOOKING STATEMENTS.

This document may contain certain forward-looking statements relating to Legal & General Group, its plans and its current goals and expectations relating to future financial condition, performance and results. By their nature, forwardlooking statements involve uncertainty because they relate to future events and circumstances which are beyond Legal & General's control, including, among others, UK domestic and global economic and business conditions, market related risks such as fluctuations in interest rates and exchange rates, the policies and actions of regulatory and Governmental authorities, the impact of competition, the timing impact of these events and other uncertainties of future acquisition or combinations within relevant industries. As a result, Legal & General Group's actual future condition, performance and results may differ materially from the plans, goals and expectations set out in these forward-looking statements and persons reading this announcement should not place reliance on forward-looking statements. These forward-looking statements are made only as at the date on which such statements are made and Legal & General Group Plc does not undertake to update forward-looking statements contained in this document or any other forward-looking statement it may make.